



# IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, PLEASE CONTACT: VIKING TECHNICAL SUPPORT AT (715) 386-8666

Our Technical Support Department is available for assistance Monday 8am - 4pm and Tuesday through Friday 8am - 5pm central time. So that we can give you better service, before you call please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have your Technical Practice in front of you.
3. It is best if you are on site.

## RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to: **Viking Electronics, 1531 Industrial Street, Hudson, WI 54016**
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

## RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the product over the counter at no charge. The distributor will then return the product to Viking using the same R.A. number.
4. **The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.**

## TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI, 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

**NO OTHER WARRANTIES.** VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

**EXCLUSION OF CONSEQUENTIAL DAMAGES.** VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

**EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY.** WHETHER IN AN ACTION BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER LEGAL THEORY, ANY LIABILITY OF VIKING SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, OR AT VIKING'S OPTION, REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR DISCLAIMER OF WARRANTIES, EXCLUSION OF CONSEQUENTIAL DAMAGES, AND EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY, ARE SEVERABLE FROM ANY OTHER PROVISION AND EACH PROVISION IS A SEPARABLE AND INDEPENDENT ELEMENT OF RISK ALLOCATION AND IS INTENDED TO BE ENFORCED AS SUCH.

# Installation and Programming

**IMPORTANT:** Electronic devices are susceptible to lightning and power station electrical surges from both the AC outlet and the telephone line. It is recommended that a surge protector be installed to protect against such surges.

Diagram 1

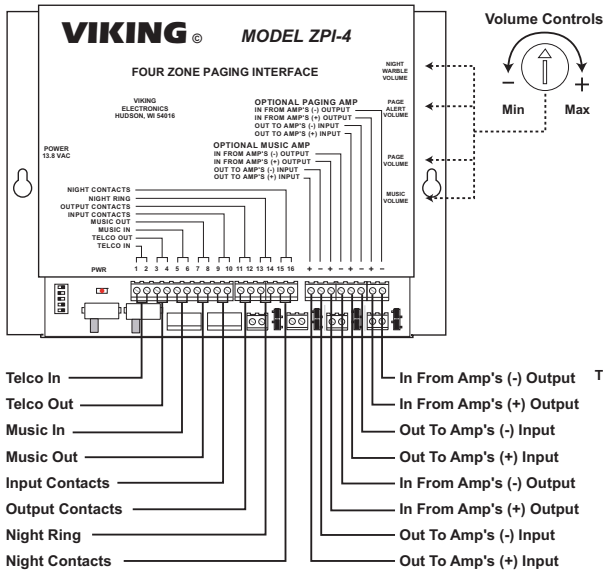
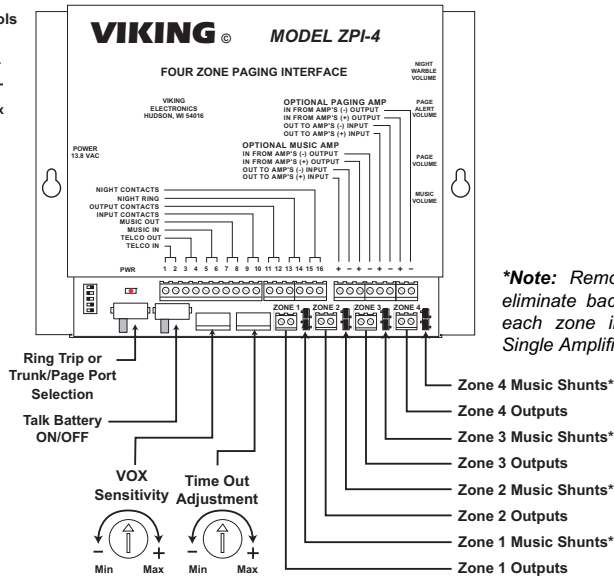
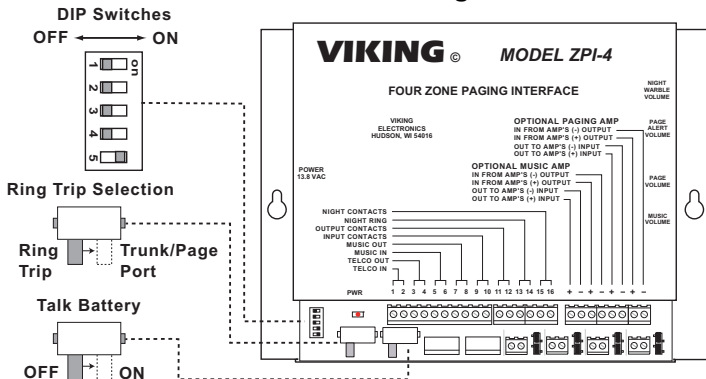


Diagram 2



**\*Note:** Remove these shunts to eliminate background music for each zone individually (except Single Amplifier Mode).

Diagram 3



## DIP Switch Programming

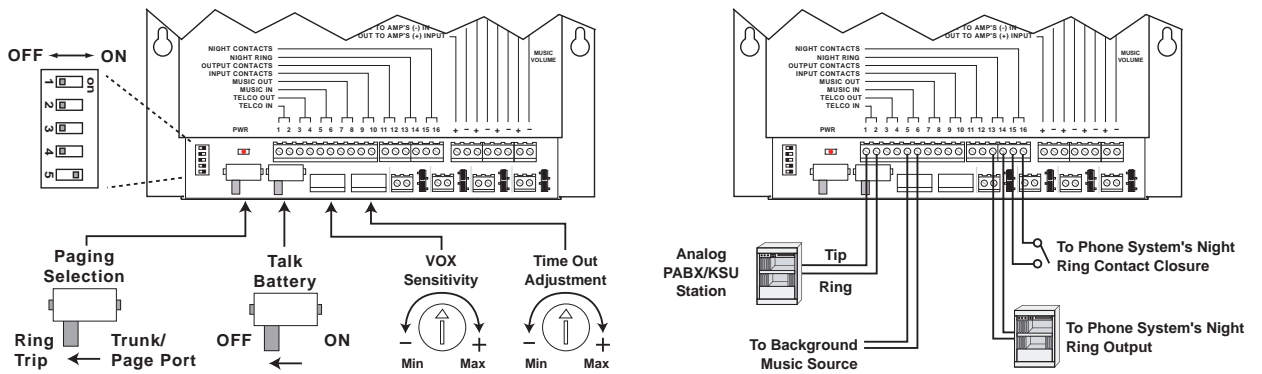
Switch	ON/OFF	Description
1	ON	Single amplifier
	OFF	Two or more amplifiers *
2	ON	Two units
	OFF	Single unit *
3	ON	Slave unit
	OFF	Master unit *
4	ON	Dial tone enabled
	OFF	Dial tone disabled *
5	ON	Page alert tone enabled *
	OFF	Page alert tone disabled

**\* Factory defaults** Note: DIP switches should be set prior to powering up the ZPI-4. If power has already been applied, momentarily power down the unit so the switches will take effect.

# A. System Interface

## 1. Ring Trip Paging

Diagram 5

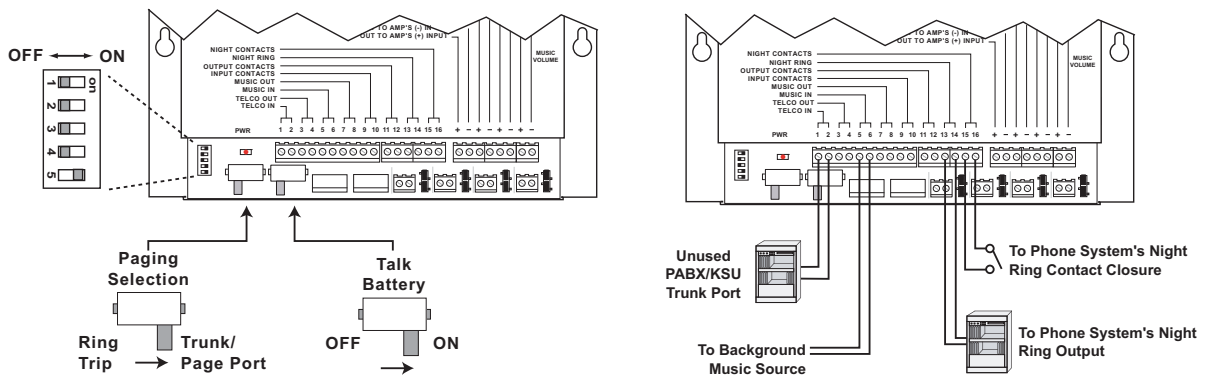


<b>Step 1.</b>	Set the <b>RING TRIP/TRUNK/PAGE PORT</b> switch to the <b>RING TRIP</b> position (all the way to the left).
<b>Step 2.</b>	Set the <b>TALK BATT</b> switch to the <b>OFF</b> position (all the way to the left).
<b>Step 3.</b>	Attach <b>TIP</b> and <b>RING</b> to the <b>TELCO IN</b> screw terminals.
<b>Step 4.</b>	Attach the background music source, if used, to the <b>MUSIC IN</b> screw terminals.
<b>Step 5.</b>	Adjust the <b>TIME OUT ADJUST</b> as required (adjustable from approximately 5 seconds to 80 seconds). This should be set to a second or two longer than the longest expected page. The <b>ZPI-4</b> hangs up when this timer is up, and if the timer is set for too short a time, the <b>ZPI-4</b> will hang up in the middle of a page.  <i>Notes: The <b>VOX SENSITIVITY</b> probably will not have to be adjusted unless the <b>ZPI-4</b> is disconnecting in the middle of a page, before the time out or there is a period of silence during a page longer than three seconds and the <b>ZPI-4</b> does not auto-disconnect.</i>  <i>To adjust the <b>VOX SENSITIVITY</b>, turn the <b>POT</b> counter clockwise to decrease the <b>VOX</b> sensitivity and clockwise to increase it. The <b>VOX SENSITIVITY</b> should be increased if the <b>ZPI-4</b> is auto-disconnecting in the middle of pages, and decreased if it is not auto-disconnecting on busy signals or periods of silence more than three seconds.</i>
<b>Step 6.</b>	If the phone system provides a contact closure for night ring, connect a pair of wires from this closure to the <b>NIGHT CONTACTS</b> screw terminals. If the phone system provides ring signal for night ring, hook up a pair of wires from the phone system night ring output to the <b>NIGHT RING</b> screw terminals.
<b>Step 7.</b>	Dial tone and page alert tone may be enabled as shown in <b>DIP switch programming</b> .

## 2. Paging from an Unused Phone System Trunk Port

**Note:** In this mode, the **ZPI-4's** time out and **VOX** sensitivity are disabled. The **ZPI-4** will release the trunk as soon as the paging party hangs up.

Diagram 6

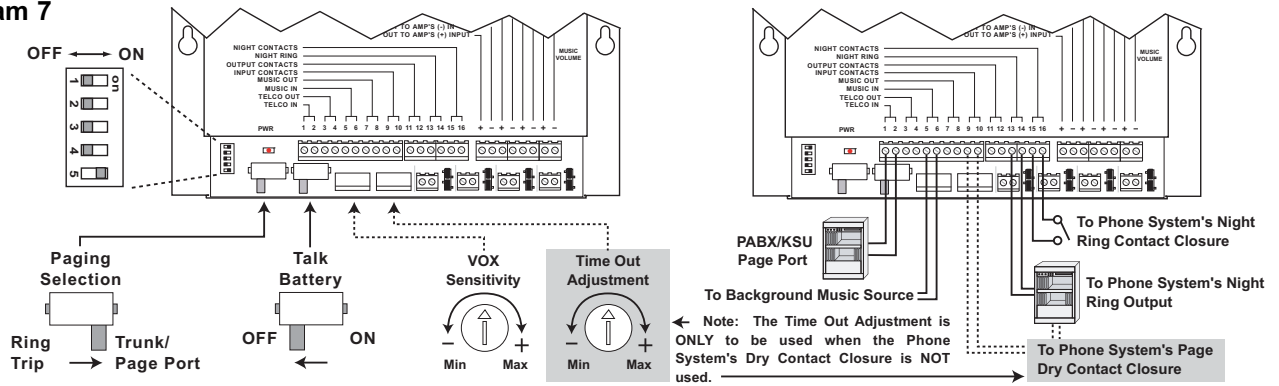


<b>Step 1.</b>	Set the <b>RING TRIP/TRUNK/PAGE PORT</b> switch to the <b>TRUNK/PAGE PORT</b> position (all the way to the right).
<b>Step 2.</b>	Set the <b>TALK BATT</b> switch to the <b>ON</b> position (all the way to the right).
<b>Step 3.</b>	Attach the unused trunk port to the <b>TELCO IN</b> screw terminals.
<b>Step 4.</b>	Attach the background music source, if required, to the <b>MUSIC IN</b> screw terminals.
<b>Step 5.</b>	If the phone system provides a contact closure for night ring, connect a pair of wires from this closure to the <b>NIGHT CONTACTS</b> screw terminals. If the phone system provides ring signal for night ring, hook up a pair of wires from the phone system night ring output to the <b>NIGHT RING</b> screw terminals.
<b>Step 6.</b>	Dial tone and Page alert tone may be enabled as shown in <b>DIP Switch Programming</b> .

### 3. Paging from a Phone System's 600 Ohm Paging Port

**Note:** You must be able to send Touch Tones through the PABX's paging port for this mode to work.

**Diagram 7**



<b>Step 1.</b>	Set the <b>RING TRIP/TRUNK/PAGE PORT</b> switch to the <b>TRUNK/PAGE PORT</b> position (all the way to the right).
<b>Step 2.</b>	Set the <b>TALK BATT</b> switch to the <b>OFF</b> position (all the way to the left).
<b>Step 3.</b>	Attach a pair of wires from the paging port to the <b>TELCO IN</b> screw terminals.
<b>Step 4.</b>	Attach the background music source, if required, to the <b>MUSIC IN</b> screw terminals.
<b>Step 5a.</b>	If the phone system provides a page dry contact closure for paging, connect a pair of wires from this closure to the <b>INPUT CONTACTS</b> screw terminals of the <b>ZPI-4</b> . In this application, the <b>ZPI-4</b> 's time out and <b>VOX sensitivity</b> are disabled. The <b>ZPI-4</b> will release the page port as soon as its <b>INPUT CONTACTS</b> open.
<b>Step 5b.</b>	If the phone system does not provide a page dry contact closure, adjust the <b>TIME OUT ADJUST</b> as required (adjustable from approximately 5 seconds to 80 seconds). This should be set to a second or two longer than the longest expected page. The <b>ZPI-4</b> hangs up when this time is reached, and if the timer is set too short, the <b>ZPI-4</b> will hang up in the middle of a page.  <b>Notes:</b> The <b>VOX SENSITIVITY</b> probably will not have to be adjusted unless the <b>ZPI-4</b> is disconnecting in the middle of a page, before the time out or there is a period of silence during a page longer than three seconds and the <b>ZPI-4</b> does not auto-disconnect.  To adjust the <b>VOX SENSITIVITY</b> , turn the <b>POT</b> counter clockwise to decrease the <b>VOX</b> sensitivity and clockwise to increase it. The <b>VOX SENSITIVITY</b> should be increased if the <b>ZPI-4</b> is auto-disconnecting in the middle of pages, and decreased if it is not auto-disconnecting on periods of silence longer than three seconds.
<b>Step 6.</b>	If the phone system provides a contact closure for night ring, connect a pair of wires from this closure to the <b>NIGHT CONTACTS</b> screw terminals. If the phone system provides ring signal for night ring, connect a pair of wires from the phone system night ring output to the <b>NIGHT RING</b> screw terminals.
<b>Step 7.</b>	Put <b>DIP switch 4</b> to <b>OFF</b> to disable the <b>ZPI-4</b> 's dial tone.

## B. Amplifier Configuration

### 1. Four Amplifier Mode

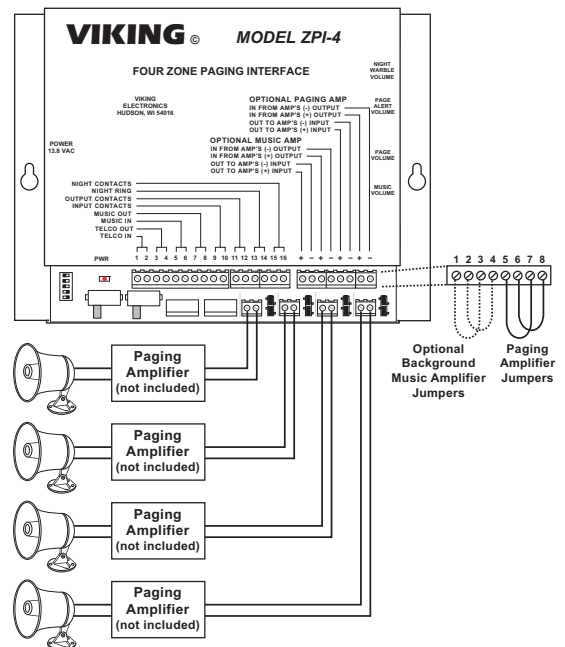
In this mode, each paging zone has its own amplifier, and the function of the **ZPI-4** is to switch the unamplified paging or background music signal to the appropriate amplifier.

**Advantages:** There is no amplifier power limitation, zones can be set to different volumes, background music is selectable per zone and the non-paged zones will continue to get music during a page.

To set the **ZPI-4** up in the four amplifier mode:

<b>Step 1.</b>	Attach the <b>ZONE 1</b> screw terminals to the input of the amplifier for Zone 1.
<b>Step 2.</b>	If background music is to be enabled on this zone, ensure that the <b>ZONE 1</b> music shunts are in place, covering both pins. If not, remove the shunts.
<b>Step 3.</b>	Repeat steps 1 and 2 for each of the remaining three zones.
<b>Step 4.</b>	Install the included jumpers across the <b>Optional Paging Amp</b> screw terminals.
<b>Step 5.</b>	If a background music source is being used, install the <b>Optional Background Music Amplifier</b> jumpers as shown.
<b>Step 6.</b>	Set <b>DIP switch 1</b> to <b>OFF</b> .
<b>Step 7.</b>	Connect <b>Paging Amps</b> between zone outputs and speakers.

**Diagram 8**



## 2. Two Amplifier Mode (Paging and Music)

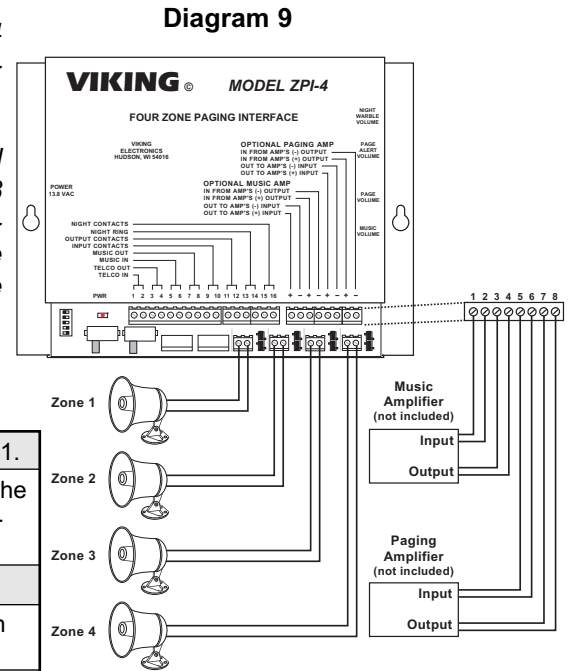
In the two amplifier mode, one amp serves as the paging amplifier and the other as the background music amplifier. The paging or music signal is sent to the external amplifier, returned and the amplified signal is switched by the **ZPI-4** to the correct zone or zones.

**Advantages:** Any size amplifier may be used when driving 70V speakers, only (2) amplifiers (or one stereo amp) are required for 4 zones, background music is selectable per zone, and the non-paged zones will continue to get music during a page.

**Limitations:** The paging amp needs to be limited to 200 watts and the music amp needs to be limited to 70 watts when switching 8 ohm speaker loads, each speaker zone is limited to 8 ohms minimum impedance and the amp must have the ability to drive the speakers of all zones. (Example: 4 zones at 8 ohms per zone equals a 2 ohm load during an all call.)

To set up the **ZPI-4** in the two amplifier mode:

<b>Step 1.</b>	Attach the ZONE 1 screw terminals to the speaker(s) for Zone 1.
<b>Step 2.</b>	If background music is to be enabled on this zone, ensure that the ZONE 1 music shunts are in place, covering both pins. If background music is not desired, remove the shunts.
<b>Step 3.</b>	Repeat steps 1 and 2 for each of the remaining three zones.
<b>Step 4.</b>	Attach the paging amplifier and the music amplifier as shown in the diagram.
<b>Step 5.</b>	Set DIP switch 1 to OFF.



## 3. Single Amplifier Mode

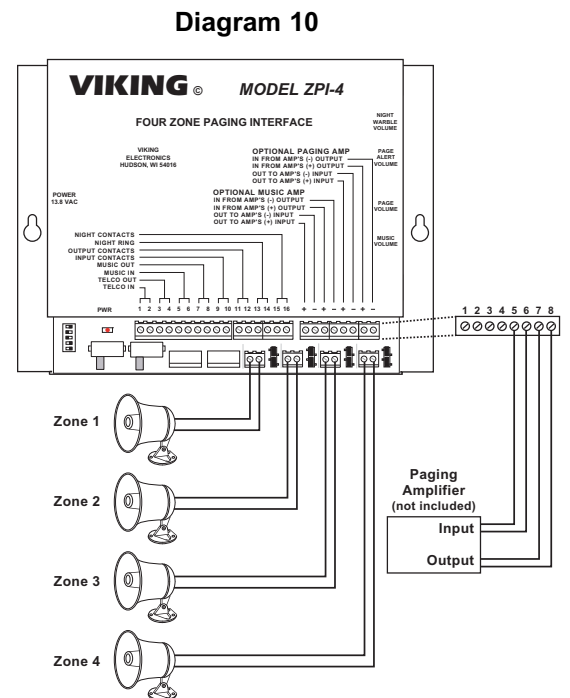
In this mode, one external amplifier handles both paging and background music. An internal relay capable of switching between paging signal and music signal sends input to this amp, the amplified signal is returned and the **ZPI-4** sends it to the correct zone(s).

**Advantages:** Any size amplifier may be used when driving 70V speakers, only one amplifier is required.

**Limitations:** The amplifier needs to be limited to 200 watts, each speaker zone is limited to an 8 ohm minimum impedance, the amplifier must be able to drive the speakers of all zones (Example: 4 zones at 8 ohms per zone equals a 2 ohm load during an all call); if background music is used, all zones will receive background music and it will be muted in all zones during a page.

To set up the **ZPI-4** in the single amplifier mode:

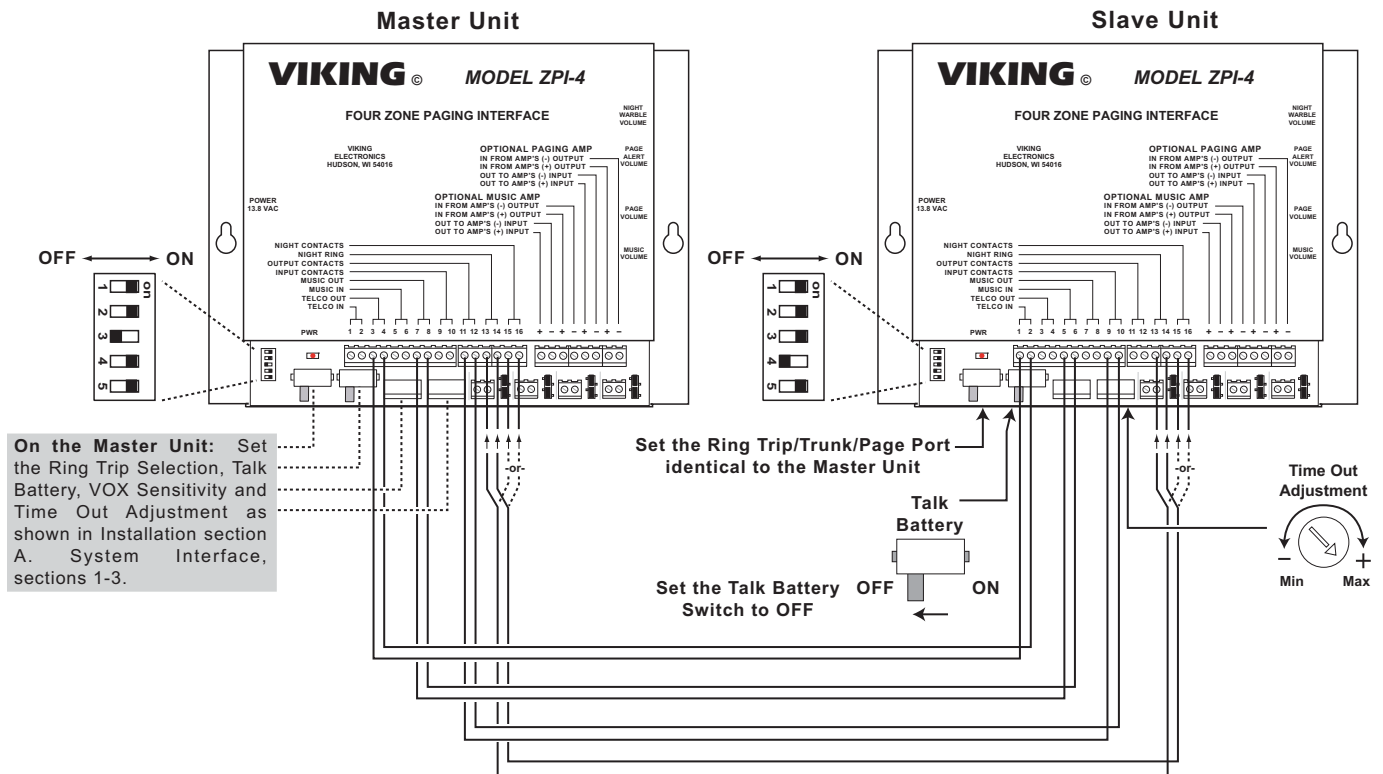
<b>Step 1.</b>	Attach ZONE 1 screw terminals to the speaker(s) for Zone 1.
<b>Step 2.</b>	Repeat step 2 for each of the remaining three zones.
<b>Step 3.</b>	Attach the paging amp as shown in the diagram.
<b>Step 4.</b>	Set DIP switch 1 to the ON position. This tells the <b>ZPI-4</b> that it is operating in the single amplifier mode.



## C. Multiple Units

While the **ZPI-4** is a four zone paging unit, it may be cascaded with an additional **ZPI-4** for a total of up to eight paging zones. The first **ZPI-4** is considered the “Master” unit, and the other unit is considered a “Slave”.

Diagram 11



<b>Step 1.</b>	Install the Master unit as explained in section <b>A. System Interface</b> .
<b>Step 2.</b>	Select an amplifier mode, shown in <b>Installation</b> section <b>B. Amplifier Configuration</b> , sections 1-3.
<b>Step 3.</b>	Set DIP switch <b>2</b> to <b>ON</b> for both the Master and Slave. This sets both <b>ZPI-4</b> s for multiple units.
<b>Step 4.</b>	On the Slave unit, set DIP switch <b>3</b> to <b>ON</b> . On the Master unit, leave <b>OFF</b> .
<b>Step 5.</b>	If dial tone is desired, set DIP switch <b>4</b> on the Master unit to <b>ON</b> . This will enable dial tone for both units. On the Slave unit, DIP switch <b>4</b> should remain <b>OFF</b> .
<b>Step 6.</b>	To enable page alert tone, set DIP switch <b>5</b> on the master unit to <b>ON</b> . To disable, set DIP switch <b>5</b> on the master unit to <b>OFF</b> . On the slave unit, DIP switch <b>5</b> should be set to <b>OFF</b> . <b>Note:</b> <i>The master's page alert volume will control the slave's zones.</i>
<b>Step 7.</b>	On the Slave unit, set the <b>RING TRIP/TRUNK/PAGE PORT</b> switch to the same as the Master.
<b>Step 8.</b>	On the Slave unit, set the <b>TALK BATTERY</b> switch to <b>OFF</b> .
<b>Step 9.</b>	Connect a pair of wires from the <b>TELCO OUT</b> of the Master to the <b>TELCO IN</b> of the Slave.
<b>Step 10.</b>	Connect a pair of wires from the <b>MUSIC OUT</b> of the Master to the <b>MUSIC IN</b> of the Slave.
<b>Step 11.</b>	Connect a pair of wires from the <b>OUTPUT CONTACTS</b> of the Master to the <b>INPUT CONTACTS</b> of the Slave.
<b>Step 12.</b>	If night warble is desired through the Slave's zones, connect a pair of wires from the <b>NIGHT RING</b> or <b>NIGHT CONTACTS</b> (depending on which application you are using) of the Master to the <b>NIGHT RING</b> or <b>NIGHT CONTACTS</b> of the Slave. <b>Note:</b> <i>In the Trunk/Page Port mode, the Slave's night warble volume should be set to minimum (fully counter-clock wise). The Master's night warble volume will control the Slave's zones. In Ring Trip mode, the Master and Slave's night warble volumes will work independently.</i>
<b>Step 13.</b>	Set the <b>TIME OUT ADJUSTMENT</b> on the Slave to the maximum time (clockwise).
<b>Step 14.</b>	Plug the power supply adapter into the power jack of the Slave, and the other end into a wall outlet.

# Operation

## A. Initiating a Page

### 1. Ring Trip Paging

To access the **ZPI-4** for ring trip paging, call the PABX/KSU station number the **ZPI-4** is connected to. The **ZPI-4** will answer on the first ring, produce dial tone (if enabled) and await Touch Tone entry for 10 seconds. If there is a Touch Tone entry, the **ZPI-4** activates the selected zone(s). If there is no Touch Tone entry in 10 seconds, the **ZPI-4** disconnects.

### 2. Paging from an Unused Phone System Trunk Input

To make a page with the **ZPI-4** installed on a spare trunk port, simply access the trunk connected to the **ZPI-4**. The **ZPI-4** will produce dial tone (if enabled), wait for Touch Tone entry, and activate the selected zone(s) when it sees a Touch Tone entry.

### 3. Paging from a Phone System's 600 Ohm Paging Port

To page in this situation, access the phone system's paging port. The **ZPI-4** will detect that a page is being initiated and wait for a Touch Tone entry. When it sees an entry, it activates the selected zone(s).

## B. Selecting Zones

### 1. Selecting Zones with One ZPI-4

Enter a single Touch Tone to select the zone or zones to be paged. After this entry has been made, the **ZPI-4** activates the selected zone(s). See diagram to the right.

Touch Tone	Zone(s)
1	1
2	2
3	3
4	4
5	1+2
6	2+3
7	3+4
8	1+2+3
9	2+3+4
0	1+2+3+4 (All)

### 2. Selecting Zones with Multiple ZPI-4's

To page all zones, enter a Touch Tone "0". The **ZPI-4** will activate all zones to which it is connected. Otherwise, enter two Touch Tones, with the first selecting which **ZPI-4** is being addressed, and the second selecting which zones connected to that **ZPI-4** are to be paged. If a Touch Tone "1" is entered as the first digit, the Master is selected. If a Touch Tone "2" is entered as the first digit, the Slave is selected. See diagrams to the right.

Touch Tone	Unit	Zone(s)
0	All	All

Touch Tone	Unit	Zone(s)	Touch Tone	Unit	Zone(s)
11	1	1	21	2	1
12	1	2	22	2	2
13	1	3	23	2	3
14	1	4	24	2	4
15	1	1+2	25	2	1+2
16	1	2+3	26	2	2+3
17	1	3+4	27	2	3+4
18	1	1+2+3	28	2	1+2+3
19	1	2+3+4	29	2	2+3+4
10	1	1+2+3+4	20	2	1+2+3+4

## C. Paging

After there has been a Touch Tone entry, the **ZPI-4** activates the selected zones and produces a paging alert tone (if enabled). At this point the page can be spoken into the handset of the phone. In a **RING TRIP** or **PAGING PORT WITHOUT CONTACT CLOSURE** application, it is necessary to keep in mind that there is a time limit on the page, set by the **TIME OUT ADJUSTMENT**. Also, in these two applications, the VOX voice detect circuit will disconnect the page if three seconds of silence elapse during the page. When finished paging, either dial a touch tone # or simply hang up.

## D. Night / Loud Ringing

If a night ring contact closure is connected to **NIGHT CONTACTS**, or a night ring line is connected to the **NIGHT RING** terminals, the unit will produce a warble tone in all zones when a ring signal is detected. The priority of unit operation is as follows: 1) Loud Ring, 2) Voice Paging, 3) Background Music.

# Related Products

## A. PA-2A Paging Amplifier and Loud Ringer



For more info on the PA-2A,  
see DOD# 485

The **PA-2A** provides loud ringing and paging to electronic key systems, 1A2 Key systems, PABX's as well as No-KSU phones and multiline phones.

Paging is accomplished by connecting the **PA-2A** to a paging port or unused C.O. line input of nearly any phone system.

The **PA-2A** will also generate an adjustable loud warble from up to 6 C.O. lines or from a dry contact closure. An external "night transfer" switch can be added to turn loud ringing on or off in night bell applications.

The **PA-2A** is easy to install and eliminates the installation of multiple bells, relays and paging cards. The unit comes complete with a power supply, amplifier and (1) paging horn.

## B. PA-30 30-Watt Paging Amplifier

The **PA-30** can directly drive up to thirty (30) 8 ohm paging speakers or fifty (50) 70 volt paging speakers. The **PA-30** provides loud ringing and paging to electronic key systems, 1A2 Key systems, PABX's as well as No-KSU phones and multi-line phones. Paging is accomplished by connecting the **PA-30** to a paging port or unused telephone line input (trunk port) of nearly any phone system.

The **PA-30** will also generate adjustable loud ringing from a ringing analog line or from a dry contact closure. Either a loud electronic warble, or one of three other soft chime sounds may be selected. An external "night transfer" switch can be added to turn loud ringing on or off in night bell applications. The **PA-30** is easy to install and eliminates the installation of multiple bells, relays and paging cards. The unit comes complete with a power supply, and integrated 30 watt amplifier.



For more info on the PA-30,  
see DOD# 489

## C. 15 Watt Paging Amp with Background Music and Loud Ringing



For more info on the PA-15,  
see DOD# 486

The **PA-15** interfaces with virtually any telephone system to provide 15 watts of paging power - enough to drive fifteen 8-ohm paging horns or speakers.

The **PA-15** provides 36V talk battery for interfacing with an **FXO** or unused analog line input/trunk port. With the flip of a switch, the unit can connect to a **FXS** or PABX/Centrex station ring trip port or connect to a 600 ohm paging port. When interfacing with systems that do not provide a paging contact closure, the built-in voice activation (**VOX**) is in control.

After paging, the **PA-15** auto disconnects on CPC, busy signal, silence, or default disconnect timer (helps prevent accidental paging system lock-up if phone is hung-up incorrectly). The unit will generate adjustable loud ringing from an independent ringing analog **FXS** / PABX / Centrex station or from a dry contact closure. The **PA-15** can provide background music (muted during page) if connected to an external music source.

Product Support Line...715.386.8666

Fax Back Line...715.386.4345

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