

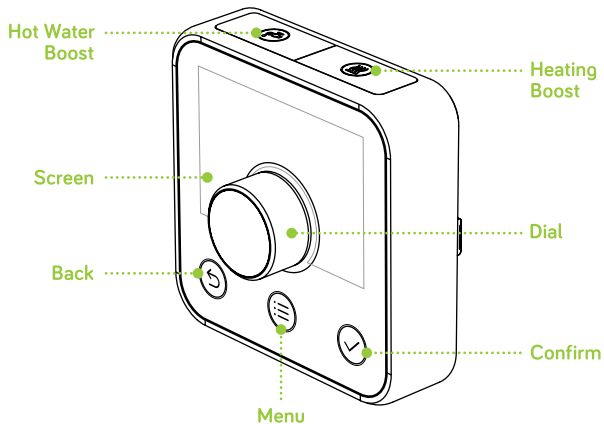


How to use your Hive Thermostat



A warm welcome to Hive

It's time to enjoy clever heating and hot water control with your Hive thermostat.



Hot tip: If you've bought Hive Active Heating™, for help controlling your heating and hot water remotely visit hivehome.com

What can my Hive thermostat do?

Heating Page 4

- Turn your heating temperature up or down using the dial
- Set up a schedule for your heating
- Boost your heating

Hot water Page 8

If you've got a separate hot water tank, you can control your hot water too.


- Turn your hot water on or off
- Set up a schedule for your hot water
- Boost your hot water

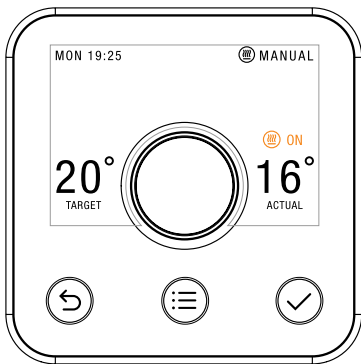
Other features Page 12

Troubleshooting Page 13

Getting started

How to change the temperature:


- 1 Turn the dial clockwise to increase the target temperature
- 2 Your heating will come on if the target temperature is above the actual temperature (you'll see  when the heating is on)
- 3 Turn the dial anti-clockwise to lower the target temperature



Heating

How to change mode:

Your thermostat has 3 different heating modes: **Schedule**, **Manual** and **Off**

- 1 Push the dial to wake up the thermostat
- 2 Once the screen turns on press the **Menu**  button and select **Heat**
- 3 Here you'll see the different modes: **Schedule**, **Manual** and **Off**
- 4 Select one by turning and pushing the dial

Schedule turns your heating on and off when you want it to and can be more energy efficient

Manual makes sure your home maintains a constant temperature


Off leaves your heating in Frost Protection - so your heating will only come on if your home drops below 7°C. You'll see ❄️ on the screen to remind you that Frost Protection is enabled

Heating

Setting up a Heating schedule:

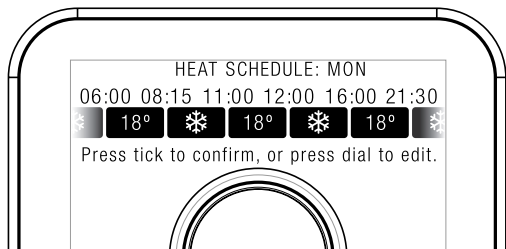
Your thermostat will walk you through setting up your heating schedule step by step.

To do this:

- 1 Wake up your thermostat by pushing the dial and then press the **Menu**  button
- 2 Turn the dial to select **Heat** and push the dial to confirm
- 3 Select **Schedule** and push the dial to confirm
- 4 Scroll to **Start Over** and push the dial to confirm
- 5 Follow the on screen instructions to create your new schedule

How to view your Heating schedule:

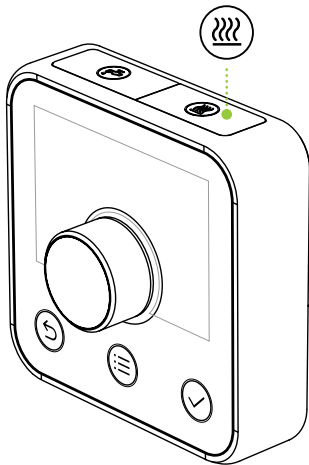
- 1 Push the dial to wake up the thermostat
- 2 Once the screen turns on press the **Menu** ☰ button
- 3 Turn the dial to select **Heat**, then push the dial
- 4 Choose **Schedule** then select **View/Edit Current**
- 5 Turn the dial left or right to browse through the days and to select a day
- 6 You'll now see the schedule for the day you selected



Hot tip: To edit the schedule for that day just push the dial.

How to boost your Heating for a short time:

- 1 Press the **Heating Boost** (🔥) button on top of the thermostat to turn the heating on for one hour
- 2 Press the **Heating Boost** (🔥) button again to increase the length of your boost
- 3 Turn the dial to change the boost temperature (it's set to 22°C by default)
- 4 When the boost finishes, your heating will go back to previous mode
- 5 To cancel boost early, press the **Back** (↶) button

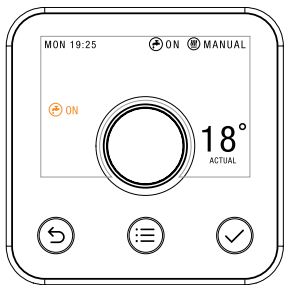


Hot Water

Hot water features are not shown on combi (boilers without a separate hot water tank) as they automatically heat water when it's needed.

How to turn your Hot Water on or off:

- 1 Wake up your thermostat by pushing the dial
- 2 Once the screen turns on press the **Menu** (☰) button
- 3 Turn the dial to select **Hot Water**, then push the dial
- 4 Choose either **Always On** or **Always Off**
- 5 Press the **Confirm** (✓) button




Hot tip: If you only want hot water at certain times of day, using **Schedule** mode could be more energy efficient.

Setting up a new Hot Water schedule:

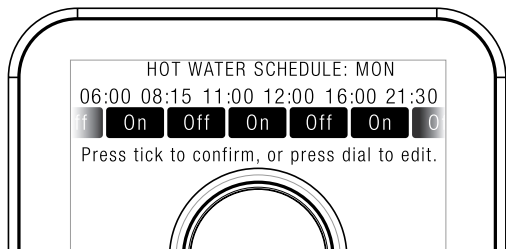
Your thermostat will walk you through setting up your hot water schedule step by step.

To do this:

- 1 Wake up your thermostat by pushing the dial and press the **Menu**  button
- 2 Turn the dial to select **Hot Water** and push the dial to confirm
- 3 Select **Schedule** and push the dial to confirm
- 4 Scroll to **Start Over** and push the dial to confirm
- 4 Follow the on screen instructions to create your new schedule




How to view your Hot Water schedule:

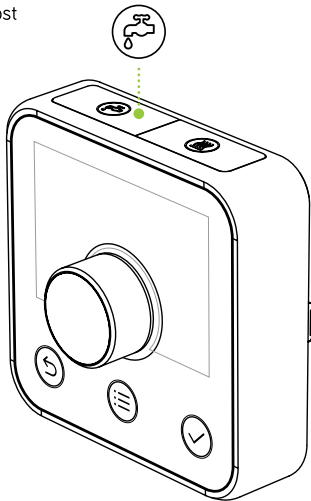
- 1 Push the dial to wake up the thermostat
- 2 Once the screen turns on press the **Menu** ☰ button
- 3 Turn the dial to select **Hot Water**, then push the dial
- 4 Choose **Schedule** then select **View/Edit Current**
- 5 Turn the dial left or right to browse through the days and to select a day
- 6 You'll now see the schedule for the day you selected



Hot tip: To edit the schedule for that day push the dial to start editing.

How to boost your Hot Water for a short time:


- 1 Press the **Hot Water Boost**  button on top of the thermostat to turn the hot water on for one hour
- 2 Press the **Hot Water Boost**  button again to increase the length of your boost
- 3 When your boost finishes, your system will go back to your previous mode
- 4 To cancel your boost early, press the **Back**  button



More things you can do with your thermostat

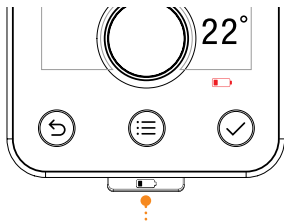
- Select **Holiday** mode and set the dates you'll be away by going to **Menu** then **Holiday**
- Set a **Child Lock** so little hands can't change the temperature, find it under **Menu** then **Settings**
- Increase the temperature of your **Frost Protection** setting. By default this is set so your home won't drop below 7°C and will activate whatever mode your heating is in. Find it under **Menu** then **Settings**

Troubleshooting

 A red battery symbol means your batteries need to be replaced with four new AA batteries.

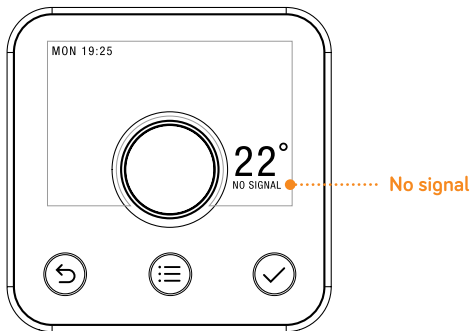
How to change the batteries:

- 1 Press the tab on the base of your thermostat
- 2 Lift your thermostat off the hooks that hold it against the wall (and turn it over to access the batteries)
- 3 Simply pop the batteries out and put the new ones in
- 4 Re-hook the top of your thermostat and then press the bottom until it clicks to secure it to the wall



Press tab to open

No Signal











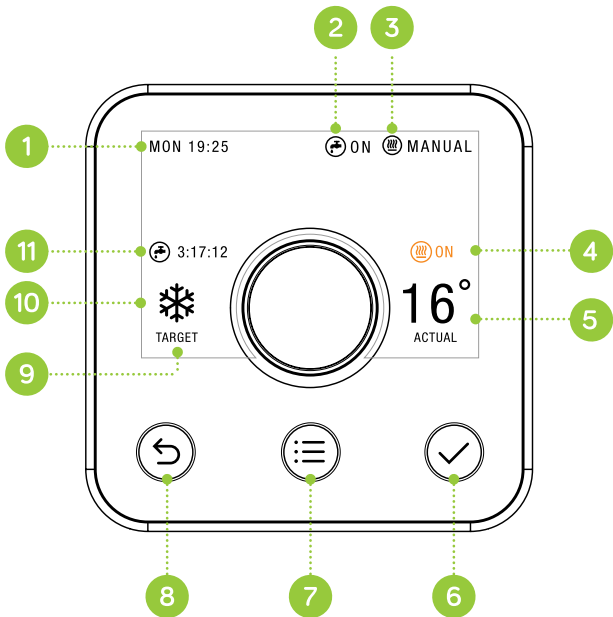
If this message shows on your thermostat – it means your thermostat and receiver aren't communicating.

For more information visit hivehome.com/help or get in touch with the Hive team at help@hivehome.com

Hot tip: Even without a signal you can still manually switch your heating and hot water on and off by pressing the buttons on the Hive receiver (usually beside your boiler) when its 'Status' light is red.

Icons you might see on your thermostat

1. Current day and time MON 19:25
2. Hot Water mode 
3. Heating mode 
4. Heating on 
5. Actual temperature ACTUAL
6. Confirm button 
7. Menu button 
8. Back button 
9. Target temperature TARGET
10. Frost Protection 
11. Boost time remaining  3:17:12



Customise your thermostat cover

Different covers are available for your Hive thermostat, discover more at hivehome.com



Hot tip: With your Hive thermostat and receiver you're just a few steps away from enjoying clever control from your mobile, tablet and laptop with Hive Active Heating™.



Visit hivehome.com to find out more.

Can we help?

To get the most from Hive, view our handy how-to-use videos along with hints and tips at hivehome.com/help or email us at help@hivehome.com

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.





Your thermostat is a Class I temperature control and contributes 1% to seasonal space heating energy efficiency.

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